



HOP'SHOP Returns Process

1. Select the orders to be returned from the My Account menu. (you will only be able to select the item to return which have a "Shipped" status, for the orders which are "Under Process" there will not be an option to return the products until they show as "Shipped")

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PERSONAL DETAILS **MY ORDERS** MY RETURNS



Order #	Order Date	Ordered By	Order Status	
UABI0000069	06-03-2023	akshay akshay	Shipped	Order Details Order Invoice
SHIPPING ADDRESS			PAYMENT MODE	
Anheuser-Busch InBev SA/NV Leuven, Vlaams Brabant 3000 Belgium			Credit/Debit Card	
			TOTAL QTY 13 TOTAL € 275.35	

Order #	Order Date	Ordered By	Order Status	
UABI0000068	03-03-2023	akshay akshay	Shipped	Order Details
SHIPPING ADDRESS			PAYMENT MODE	
Anheuser-Busch InBev SA/NV Leuven, Vlaams Brabant 3000 Belgium			Credit/Debit Card	
			TOTAL QTY 1 TOTAL € 11.95	

2. Select the item which you want to return by clicking on the check box
If the order is more than 35 calendar days old, you will not have ability to return the product.

Order #	Order Date	Ordered By	Order Status			
UABI0000067	03-03-2023	akshay akshay	Shipped	Order Details		
SHIPPING ADDRESS [REDACTED] Anheuser-Busch InBev SA/NV Leuven, Vlaams Brabant 3000 Belgium			PAYMENT MODE Credit/Debit Card			
<input type="checkbox"/>		Corona Crewneck - Men, White, Medium	SKU #: IB032CRN20S3D-M	Tracking #:	Qty: 2	€ 34.00
<input type="checkbox"/>		Corona Vneck - Women, White, Small	SKU #: IB032CRN20S8Z-S	Tracking #:	Qty: 3	€ 51.00
Return Products			<input checked="" type="checkbox"/> Select atleast one checkbox			Subtotal € 85.00
						Total Shipping Charges € 14.75
						TOTAL QTY 5 TOTAL € 99.75

3. After selecting the product, you wish to return, press “Return Products”

Order #	Order Date	Ordered By	Order Status			
UABI0000067	03-03-2023	akshay akshay	Shipped	Order Details		
SHIPPING ADDRESS akshay akshay Anheuser-Busch InBev SA/NV Leuven, Vlaams Brabant 3000 [REDACTED]			PAYMENT MODE Credit/Debit Card			
<input type="checkbox"/>		Corona Crewneck - Men, White, Medium	SKU #: IB032CRN20S3D-M	Tracking #:	Qty: 2	€ 34.00
<input checked="" type="checkbox"/>		Corona Vneck - Women, White, Small	SKU #: IB032CRN20S8Z-S	Tracking #:	Qty: 3	€ 51.00
Return Products						Subtotal € 85.00
						Total Shipping Charges € 14.75
						TOTAL QTY 5 TOTAL € 99.75



4. After selecting the product to return, you will be redirected to the following page where you will be asked to confirm:
- Number of items for return
 - Reasons for return

You will not be able to enter in more than the available quantity to return.

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Order #	Order Date	Ordered By	E-Mail	Telephone
UABI0000067	03-03-2023	akshay akshay	amude@valethi.in	9175118301

Image	Name	Quantity Available For Return	Return To Quantity	Reason for Return	Comments
	Corona Vneck - Women, White, Small IB032CRN20S8Z-S	<input type="text" value="3"/>	<input type="text" value="4"/> <small>Value must be less than or equal to 3.</small>	Select Reason	Comments



Cancel SUBMIT

Please then select at least one reason for return.

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Order #	Order Date	Ordered By	E-Mail	Telephone
UABI0000067	03-03-2023	akshay akshay	amude@valethi.in	9175118301

Image	Name	Quantity Available For Return	Return To Quantity	Reason for Return	Comments
	Corona Vneck - Women, White, Small IB032CRN20S8Z-S	<input type="text" value="3"/>	<input type="text" value="3"/>	Select Reason <ul style="list-style-type: none">Select ReasonChanged My MindDelivered Later Than ExpectedDoesn't Suit MeFaulty/BrokenIncorrect Item ReceivedLooks Different to Image on SiteOrdered More Than One SizeParcel Damaged on ArrivalPoor QualityToo BigToo Small	Comments



Cancel SUBMIT

5. You can also add any additional comments in the box (free text field) and submit the return request. If you are returning an item because it is faulty, it is mandatory to enter a comment describing the fault.

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Order #	Order Date	Ordered By	E-Mail	Telephone
UABI0000067	03-03-2023	akshay akshay	amude@valethi.in	9175118301

Image	Name	Quantity Available For Return	Return To Quantity	Reason for Return	Comments
	Corona Vneck - Women, White, Small IB032CRN2038Z-S	<input type="text" value="3"/>	<input type="text" value="3"/>	Faulty/Broken	I received a faulty product (Free text for customer)

Cancel **SUBMIT**

6. After hitting Submit button you will be redirected to a new page where you can print your returns form.

Please detach the returns form (top half) from the address label and enclose the returns form with your return item into the original package. The address label can then be pasted to the outside of the package.

Please ensure the item/s are returned securely packaged, with the returns form contained within the packaging. The package can then be placed in the returns box at ABI mail room.

Return Details:

Return Date	Order ID	Order Ref. No.
27-02-2023	UABI0000041	0

Product Information

Return Number	Product Name	SKU	Warehouse SKU	Quantity
ADM-RTN-0000002	Budweiser Winter cap	IB042BUD20S0Z	631462	1



**Huboo Ref 11240, Huboo Returns, De Run 5303-A, Veldhoven,
5503 LW , Netherlands.**

BACK

PRINT

- You can view the return status in the “My Returns” Section and will be able to see the status of each return in “Return History.”

THE HOP'SHOP

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Product Returns

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Return No.	Order ID	Customer	Date Added	Status	View Return Form	Return History
ADM-RTN-0000017	UABI0000067	akshay akshay	06-03-2023	Awaiting Products		
ADM-RTN-0000016	UABI0000069	akshay akshay	06-03-2023	Awaiting Products		
ADM-RTN-0000015	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000014	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000013	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000012	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000011	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000010	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000009	UABI0000052	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000008	UABI0000052	akshay akshay	02-03-2023	Complete		

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Return No.	Order ID	Customer	Date Added	Status	View Return Form	Return History
ADM-RTN-0000017	UABI0000067	akshay akshay	06-03-2023	Awaiting Products		
ADM-RTN-0000016	UABI0000069	akshay akshay	06-03-2023	Awaiting Products		
ADM-RTN-0000015	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000014	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000013	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000012	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000011	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000010	UABI0000069	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000009	UABI0000052	akshay akshay	06-03-2023	Complete		
ADM-RTN-0000008	UABI0000052	akshay akshay	02-03-2023	Complete		

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8. Return History Page details

HOME > Account > Product Returns > Return Information

Product Returns

Return Details	
Return No: ADM-RTN-0000017 Date Added: 06-03-2023	Order ID: UABI0000067 Order Date: 03-03-2023

Product Information		
Product Name	SKU	Quantity
Corona Vneck - Women, White, Small	IB032CRN20S8Z-S	3

Reason for Return	
Reason	Action
Faulty/Broken	

Return Comments
I received a faulty product (Free text for customer)

Return History		
Date Added	Status	Comment
No results!		

BACK